

# Qualified Entity Service Availability Disclosure

**Qualified Entity Name:** Bronx RHIO

**Geography Served:** Greater New York City including Bronx and Neighboring Counties

**Effective Date of this Disclosure:** January 15, 2026

The Qualified Entity (QE) listed above receives public funding from New York State to provide a variety of technology services to its members as part of the Statewide Health Information Network of New York (SHIN-NY). QEs must use these funds to provide a minimum set of services (“dial tone” or core services and member facing services) to their members at no charge. QEs are permitted to offer additional services as “value added” services to their members for which they may collect a fee. This document provides a summary of available services as of the date listed above. New York State QEs are required to provide this disclosure to prospective QE participants and upon request at any time. Up to date disclosure forms are posted here: <https://bronxrhio.org/>

## Description of Disclosure Table Headings:

- Service: Name of the service offered
- Description: A description of the named service. Further detail is available from the QE. A more detailed description of dial tone or core services can be accessed here: <https://www.nyehealth.org/shin-ny/what-is-the-shin-ny/>
- Service Availability: Status of the capability. There are 3 possible responses in this column
  - Available = Indicates the Service is Available for all Members
  - Partial: Date = The service is partially available. The date is the estimated date for full availability. Additional notes on partial availability may be included at the end of the table
  - Date Only = Service is currently unavailable and projected to be available on the date specified
- Service Cost: Fee charged for the described service. QE may bundle services together into a single fee and will describe this in the notes to this disclosure. QE should document the frequency of the fee (one-time, monthly, quarterly, annual, etc.)
- Cost to Configure / Reconfigure: Both the initial configuration and any fees for reconfiguration in the future. The first figure is the initial upfront cost to enable the service and the second is any fee for reconfiguration in the future. If there is no fee for one or the other, this should state \$0 / \$0. The referenced notes (if any) at the end of the disclosure describe what circumstances would necessitate a reconfiguration fee.

## Dial Tone/Core Services

Service	Description	Service Availability	Service Cost	Cost to Configure / Reconfigure
Patient Record Lookup (Community Level – within a Single QE)	The ability to search for a patient’s prior clinical records contained within the QE via a web-based viewer or from within a 3 <sup>rd</sup> party application (e.g. an EHR)	Available	\$0	Initial: \$0 Reconfigure: \$0
Patient Record Lookup (Statewide – all QEs)	The ability to search for a patient’s prior clinical records contained throughout the SHIN-NY and all of New York State’s connected QEs via a web-based viewer or from within a 3 <sup>rd</sup> party application (e.g. an EHR)	Available	\$0	Initial: \$0 Reconfigure: \$0
Secure Messaging by Direct from an EHR	The ability to connect an EHR to a HISP hosted by the QE. A message addressed from within the EHR is routed by the QEs HISP to any other Direct capable recipient’s Inbox	Available	\$0	Initial: \$0 Reconfigure: \$0
Secure Messaging by Direct from a Web Browser	The ability to log into a browser and send a Direct message to another provider with a Direct capable Inbox	Available	\$0	Initial: \$0 Reconfigure: \$0
Consent Management	The ability to track patient consent according to statewide policy. Access to patient data from the QE by	Available	\$0	Initial: \$0 Reconfigure: \$0

Service	Description	Service Availability	Service Cost	Cost to Configure / Reconfigure
	a provider requires consent from the patient. The QE must be able to store consent decisions and properly track authorized access.			
Notifications (Includes Cross QE Alerts)	The ability for the QE to monitor incoming data feeds from providers and other QE's, detect significant events and send an alert to providers subscribed to receive the specified alert.	Available	\$0	Initial: \$0 Reconfigure: \$0
Identity Management & Security	The ability to securely authenticate providers and ensure patient privacy	Available	\$0	Initial: \$0 Reconfigure: \$0
Provider Clinical Viewer	A browser-based portal for a provider to securely access individual patient records from all available local, statewide and other data sources accessible by the QE.	Available	\$0	Initial: \$0 Reconfigure: \$0
Public Health Clinical Viewer	A browser-based portal for staff at public health department to securely access individual patient records.	Available	\$0	Initial: \$0 Reconfigure: \$0
Public Health Integration	The ability to route public health reporting	Individual functions documented below		

Service	Description	Service Availability	Service Cost	Cost to Configure / Reconfigure
	information to NY State and NY City designated aggregation points on behalf of providers			
	<i>Syndromic Surveillance Data</i>	Available	\$0	Initial: \$0 Reconfigure: \$0
	<i>Reportable Laboratory Results</i>	Available	\$0	Initial: \$0 Reconfigure: \$0
	<i>Newborn Bloodspot Screening</i>	Available	\$0	Initial: \$0 Reconfigure: \$0
	<i>Immunizations</i>	Available	\$0	Initial: \$0 Reconfigure: \$0
	<i>Cancer Cases</i>	Available	\$0	Initial: \$0 Reconfigure: \$0
	<i>Emergency Preparedness and Response Support</i>	Available	\$0	Initial: \$0 Reconfigure: \$0
	<i>Automate Delivery of Data on Notifiable Diseases/Conditions</i>	Available	\$0	Initial: \$0 Reconfigure: \$0
Results Delivery	The ability to deliver results and reports back to ordering providers and others designated to receive results	Available	\$0	Initial: \$0 Reconfigure: \$0

## Value Added Services

	Service	Description	Service Availability	Service Cost	Cost to Configure / Reconfigure
Value Added Services	Advanced Analytics	Customized population health management reporting and intervention services	Available	Basic \$0 Advanced-Scope Based Pricing	Initial: \$0  Reconfigure: \$0
	Data Quality Management	Monitoring, reporting, and reconciliation of data quality issues	Available	\$0	Initial: \$0  Reconfigure: \$0
	eReferral Management	Routing of electronic referrals between participants	Available	\$0	Initial: \$0  Reconfigure: \$0
	Single Sign On Services	Single Sign On to RHIO Integrated with EMR	Available	\$0	Initial: \$0  Reconfigure: \$0
	Data Availability Notification Services	Notification in EMR if Community Data Available in RHIO	Available	\$0	Initial: \$0  Reconfigure: \$0

### Footnotes:

- 1) The Bronx RHIO charges participants a single, annual fee for value added services. The annual fee is calculated based on participant type (i.e. hospital, nursing home, physician practice, etc.) and is based on the prevailing Board-approved fee schedule. Current fees for standard participant types range from \$260-\$130,000 per year.