

How to access the Bronx RHIO through the EMR:

1. Search for patient name in the athenanet searchbox

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VathenaNet Calenda	r Patients	Claims	Financials	Reports	Quality	Apps	Support	٥											<u>e</u>	TEST
Find a Patient																				
Patient Name	• TEST	1																		
					Ð	Add fi	lter 🛛	Find												

2. Click on Chart

Registration *	Messaging *	Scheduling *	Billing *	Clinicals Communicat	tor * Other *
Quickview			1000	Chart	
Provider group	#474632 - Unio	on Community Healt	th Center De	Churt Export	
Patient notes				Create Patient Case	27272727
				Print Forms	-m - m - m - m
Outstanding Bal	lances			Add Document	
Total halossor	Total	Insurance		Print Document Barcode	
total balances	60.00	60.00		60.00	

3. Click on the Menu and select Third Party Applications and then BronxRHIO

DJ	Doe JANE	EM474672 E .			Contraction of the local data		
	PERSONAL INFO				Create patient case		= Third party applications
Find	Allergies	Medications	0	Last Visit with Urgent Care	Create order group	Ë	Qure4u
(D)	NKDA	No medications reported		annual exam, 11-20-2023 (OP Performed by Jae Kyung Ahn,	Print chart sections		TimeDoc
22	Problems			None recorded	Print forms		BronxRHIQ
Problems	No known problems				Add document		Dorsata
0				Follow Up	Chart export		Labcorp Diagnostic Assistant
18 AN				11-20-2023 at 10:30 AM for ann	Third partympplications		Referral MD
vaccines				Jae Kyung Ann, DO 188th Pamil	Audit history		Greenway Archive
\$					MADE STREET		findhelp, Connected Social Care



4. You will get the following attestation:

I Trackit Secure Provider Portal ×	😻 PREVIEW: attyensCollector v23 🗙 🏦 Login	× +	-
← → ♂ 🔄 stage.bxrhio.org/a	ccount/login?came_from=https%3A%2F%2Flocalhost%2F#/agr	eement/	☆ ◆ 並 む し
	Bronz Connecting fo	RHIO Better Health	
Annual Attesta	tion & Agreement		
-Have completed Bron Understand the state a Will use the RHIO Sys Will report any actual UserSupport@BronxR Have completed a HIP Will have to change m	x RHIO user training modules regarding my use of the RHIO Sy nd federal taws pertaining to patient privacy and personal healt tem only as intended and will not share my login credentials will resuspected misuse of the RHIO System or any unauthorized u HIO org, AA privacy training within the last 365 days.	stem. h information. h any one. se or disclosure of information tha 2-factor authentication from Duo to	at was obtained through the RHIO System to to complete my login.
	IAGREE	DECLINE	L ₂

5. If new to the RHIO, you will then be prompted to add DUO (follow steps on Page 4). Otherwise, you will be taken to the below page for two factor authentication using mobile app. This has to be performed once per day(First time login).



Duo Two	Duo Two Factor Authentication Method				
Device: Android					
Method:	Method: O Push Notification				
O Mobile One-Time Passcode					
SUBMIT	CANCEL				



6. You will be logged into the below page. Please click on VHR icon



7. The link will then be re-directed to the patient lookup page where the patient needs to be searched to open the respective patient records.

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Bronz RHIO				INDHIRAJITH NATA	RAJAN 👻
<	Q. Patient Looku	qı			0
Q Patient Lookup	Last name	First name	Middle initial	Date of birth (mm/dd/yyyy)	
Patient Info					
Summary	Gender	•			
Encounters					
Encounters-limited	Facility	MRN			
I Lab	At least one of these field	1 combinations is required			
≌/E Transcribed Reports	"Last name" and " "First name" and " "MRN"	"Date of birth (mm/dd/yyyy)" "Last name"			
an Radiology	SEAPON	EAD ALL			
Medications - Administered	JEARCH CL				

Please see below for instructions to set up DUO Two Factor Authentication on your device or landline.



DUO Two Factor Authentication - Set Up for New Users

If this is the first time you access the portal you will be prompted to authenticate your account with DUO Two Factor Authentication (2FA). You cannot log in to the BxRHIO without enrolling in Duo 2FA. You can either use an app, available on all smart phones, or a phone line (landline or cell).

If utilizing the app: Search "DUO Mobile" in the App Store or Google Play and download. Follow instructions in the next section.

If utilizing a phone line, please click on the link(indicated) on the on-screen Instructions and follow the instructions on page 3.

If utilizing the smartphone app:

 When opening the app, you will see a welcome screen. Click on "Add Account" to open your phone's camera and scan the QR code presented on the page.



 Enroll in Duo Two Factor Authentication

 QR Code:

 Image: Control in Duo Two Factor Authentication

 Image: Contr

2. Once you have scanned the QR code in the DUO Mobile app, you will see a line that reads "Bronx RHIO" with a 6-digit passcode underneath. Click Submit on your desktop underneath the QR code.





3. Choose Push Notification to receive a notification to your phone. You will be asked to approve this notification, which is displayed in step 5.

Choosing Mobile One Time Passcode will prompt you to enter the 6 digit code in the app.

4. After clicking "Submit," you will see a loading screen on your computer that is waiting for you to approve the notification on our device.



5. You will receive the push notification on your smart phone, which you must open by clicking on it or swiping. Depending on whether your phone is locked, you may need to swipe into the notification before hitting the "Approve" button as seen below:





If utilizing a phone line:

1. After clicking the link to enroll your phone you will be brought to a new screen on your computer to begin your phone line enrollment with DUO mobile.

	Protect Your Bronx RHIO Account
What is this? IS Need help? Powered by Duo Security	Two-factor authentication enhances the security of your account by using a secondary device to verify your identity. This prevents anyone but you from accessing your account, even if they know your password. This process will help you set up your account with this added layer of security.

2. Select the radio button respective of the device you are using to authenticate your account.

3. Enter your landline or cell number in the highlighted field.

What is this? to Need help? Powered by Duo Security	Enter your phone number United States +1 ex: (201) 234-5678 Extension:	
	Back Continue	



4. DUO will confirm you have entered a valid phone number. Make sure to select the checkbox confirming the number you entered is correct.

DUO	Enter your phone number	^
<u>What is this?</u> 다 <u>Need help?</u>	United States 🔻	
Powered by Duo Security	+1 9148279200 ✓ ex: (201) 234-5678	
	Extension: Image: state s	
	Back Continue	•

5. Click "Finish Enrollment".

	My Settings & Devices
What is this? G Need help?	S Landline 914-827-9200 JUST ADDED
Powered by Duo Security	Default Device: Landline 914-827-9200
	Saved Finish Enrollment

6. Your enrollment was successful. Please return to the BxRHIO webpage and proceed with your login.





7. Click "Submit".

It will bring you back to the login page where you can re-enter your username and password.



8. Once entered, you'll be prompted to select your two-factor authentication method.

9. Click "Submit" and you can expect a phone call to the number you registered with DUO.

10. Answer the call and press any key on your phone to finish your login to the BxRHIO.

Duo Two Factor Authentication Method Device: Landline (XXX-XXX-9200) Method: Phone Call SUBMIT CANCEL